

**Instruction on reaching the Utrecht Summer School staff outside office hours:**

1. Please first call: +31 (0)30 253 4400. You will hear an automated message with emergency contact information.

**In case of an emergency:**

- For accidents, fire, or sudden illness requiring immediate assistance, call **112** immediately. The 112 emergency service is available in English.

**If you are locked out:**

- First, try to contact a housemate to let you inside!
- Please note that emergency lockout assistance or non-essential repairs may incur a charge of up to **€150**.

**For urgent building-related issues:**

*Examples include gas leaks, flooding, or fire damage.*

- **SSH buildings:** +31 88 730 4200
- **UCU buildings:** +31 30 253 1300

*The building type will be mentioned on your building information document.*

**For emergencies requiring Utrecht Summer School assistance outside office hours:**

- Call the Utrecht Summer School emergency number: **+31 30 253 8697**
- A staff member will assist you as soon as possible.

**For non-urgent questions:**

Please contact the Utrecht Summer School office during regular office hours:

- **Week-days:** 09:00–17:00
- **Weekends:** 12:00–18:00